

Evertz Customer Service Information Bulletin 5600MSC/5601MSC/5700MSC Firmware Advisory

In response to recent concerns about the GPSD bug, we are issuing this notice regarding Evertz' 5700MSC–IP, 5601MSC and 5600MSC Master Clock products.

Evertz 5700MSC-IP, 5601MSC and 5600MSC are not affected by the GPSD bug.

With respect to the GPS week number rollover issue in the data from the GPS constellation itself, we have implemented sanity checks and mitigation measures in firmware on our Master Clock products to correct for the week number count rolling over up until 2035.

To that end, the following have this protection:

5700MSC–IP: All firmware releases 5601MSC 2.9 build 4 and higher 5600MSC firmware 2.4 build 26 and higher

We recommend also that the Trimble Acutime GPS receiver firmware be maintained up to date:

Acutime 360 should be at a minimum of 1.04 (1.08 is preferred)
Acutime GG should be at a minimum of 1.09
Acutime Gold should be at a minimum of 1.12
Acutime 2000 should be at minimum of 3.06.

If you have any questions for concerns with your Evertz Products in Reference to GPS WNRO, please contact Factory service or email service@evertz.com with your GPS Antenna model Number and firmware version, your Master Clock model and firmware version and they will be able to assist with any questions or concerns.